VisualDSP++® 5.0 Licensing Guide

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Analog Devices, Inc.
One Technology Way
Norwood, Mass. 02062-9106

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PREFACE

Thank you for purchasing Analog Devices, Inc. development software for digital signal processing (DSP) applications.

Purpose of This Manual

The *VisualDSP++ 5.0 Licensing Guide* describes how to manage your license for VisualDSP++ software. For users who purchase floating licenses, this guide describes the VisualDSP++ Floating License Server.

This manual does not describe licensing versions of VisualDSP++ prior to release 5.0. For information about older versions, refer to **Help** -> **Contents** -> **Assistance** -> **Software License Management**. The "VisualDSP++ License Installation Procedure" is also available on the Analog Devices Web site on the "Upgrades Archives" page, available at: `http://www.analog.com/processors/tools/updates`

Intended Audience

The primary audience of this book is anyone who works with VisualDSP++, a licensed product from Analog Devices. It describes the licensing options available and how to install, register, and validate your license. This manual also includes troubleshooting information and FAQs for licensing issues.

Manual Contents

The *VisualDSP++ 5.0 Licensing Guide* consists of:

- Chapter 1, "Licensing Overview"
  Describes the Licensing Agreement, explains what's new in VisualDSP++ 5.0, and introduces the various available licensing options
- Chapter 2, "Installing a Node-Locked License"
  Details how to install a node-locked license
- Chapter 3, "Installing a Floating License Server"
  Details how to install floating licenses and set up the license server
- Chapter 4, "Registering and Validating Your License"
  Details the process of registering and validating your license in order to make it permanent
- Chapter 5, "Checking the Status of Your License"
  Describes the status (as shown in the **About** dialog box) of each type of VisualDSP++ license
- Chapter 6, "Troubleshooting"
  Gives advice on troubleshooting license error messages and answers frequently asked questions
- Chapter 7, "Licensing Support"
  Gives details of how to contact Analog Devices regarding licensing issues

What's New in This Manual

This is the first version of the *VisualDSP++ Licensing Guide*.

Information that was previously contained in multiple documents has been collected and organized in this new manual. In addition, this document contains frequently asked questions and answers to help you solve your problems quickly.

Technical or Customer Support

You can reach Analog Devices, Inc. Customer Support in the following ways:

- Visit the Embedded Processing and DSP products Web site at
  `http://www.analog.com/processors/technicalSupport`
- E-mail tools questions to
  `processor.tools.support@analog.com`
- E-mail registration, validation, and serial number questions to
  `processor.tools.registration@analog.com`
- E-mail processor questions to
  `processor.support@analog.com (World wide support)`
  `processor.europe@analog.com (Europe support)`
  `processor.china@analog.com (China support)`
- In the **USA only**, licensing enquiries can be made to the following toll-free number
  1-800-ANALOGD (800-262-5643)

- Contact your Analog Devices, Inc. local sales office or authorized distributor
- Send questions by mail to:

```
Analog Devices, Inc.
One Technology Way
P.O. Box 9106
Norwood, MA 02062-9106
USA
```

For licensing support information, refer to "Licensing Support" on page 7-1.

Supported Processors

VisualDSP++ 5.0 supports the following Analog Devices, Inc. processors.

TigerSHARC (ADSP-TSxxx) Processors The name "TigerSHARC" refers to a family of floating-point and fixed-point (8-bit, 16-bit, and 32-bit) processors.

ADSP-TS101	ADSP-TS201	ADSP-TS202	ADSP-TS203

SHARC (ADSP-21xxx) Processors The name "SHARC" refers to a family of high-performance, 32-bit, floating-point processors that can be used in speech, sound, graphics, and imaging applications.

ADSP-21020	ADSP-21060	ADSP-21061	ADSP-21062
ADSP-21065L	ADSP-21160	ADSP-21161	ADSP-21261
ADSP-21262	ADSP-21266	ADSP-21267	ADSP-21362
ADSP-21363	ADSP-21364	ADSP-21365	ADSP-21366
ADSP-21367	ADSP-21368	ADSP-21369	ADSP-21371
ADSP-21375			

Blackfin (ADSP-BFxxx) Processors The name "*Blackfin*" refers to a family of 16-bit, embedded processors.

ADSP-BF522	ADSP-BF525	ADSP-BF527	ADSP-BF531
ADSP-BF532	ADSP-BF533	ADSP-BF534	ADSP-BF535
ADSP-BF536	ADSP-BF537	ADSP-BF538	ADSP-BF539
ADSP-BF542	ADSP-BF544	ADSP-BF548	ADSP-BF549
ADSP-BF561			

Product Information

You can obtain product information from the Analog Devices Web site, from the product CD-ROM, or from the printed publications (manuals).

Analog Devices is online at www.analog.com. This Web site provides information about a broad range of products—analog integrated circuits, amplifiers, converters, and digital signal processors.

MyAnalog.com

MyAnalog.com is a free feature of the Analog Devices Web site that allows customization of a Web page to display only the latest information on products you are interested in. You can also choose to receive e-mail notifications containing updates to the Web pages that meet your interests, including documentation errata against all manuals. MyAnalog.com provides access to books, application notes, data sheets, code examples, and more.

Registration

Visit www.myanalog.com to sign up. Click **Register** to use MyAnalog.com. Registration takes about five minutes and serves as a means to select the information you want to receive.

If you are already a registered user, just log on. Your user name is your e-mail address.

Processor Product Information

For information on embedded processors and DSPs, visit our Web site at www.analog.com/processors, which provides access to technical publications, data sheets, application notes, product overviews, and product announcements.

You may also obtain additional information about Analog Devices and its products in any of the following ways.

- E-mail questions or requests for information to
  `processor.support@analog.com` (World-wide support)
  `processor.europe@analog.com` (Europe support)
  `processor.china@analog.com` (China support)
- Fax questions or requests for information to
  1-781-461-3010 (North America)
  +49-89-76903-157 (Europe)
- Access the FTP Web site at
  `ftp ftp.analog.com` or `ftp 137.71.25.69`
  `ftp://ftp.analog.com`

Related Documents

For information on product related development software, see these publications:

- *VisualDSP++ 5.0 Product Release Bulletin*
- *VisualDSP++ 5.0 Getting Started Guide*
- *VisualDSP++ 5.0 User's Guide*
- *VisualDSP++ 5.0 Assembler and Preprocessor Manual*
- *VisualDSP++ 5.0 C/C++ Compiler Manual for SHARC Processors*
- *VisualDSP++ 5.0 Run-Time Library Manual for SHARC Processors*
- *VisualDSP++ 5.0 C/C++ Compiler and Library Manual for TigerSHARC Processors*
- *VisualDSP++ 5.0 C/C++ Compiler and Library Manual for Blackfin Processors*

- *VisualDSP++ 5.0 Linker and Utilities Manual*
- *VisualDSP++ 5.0 Loader and Utilities Manual*
- *VisualDSP++ 5.0 Device Drivers and System Services Manual for Blackfin Processors*
- *VisualDSP++ 5.0 Kernel (VDK) User's Guide*
- *VisualDSP++ 5.0 Installation Quick Reference Card*

Throughout this manual and VisualDSP++ Help, tools manuals are often identified by their titles, but without their software version (that is, the *5.0* is not shown).

For hardware information, refer to your processors's hardware reference, instruction set reference (or programming reference), and data sheet. All documentation is available online. Most documentation is available in printed form.

Visit the Technical Library Web site to access all processor and tools manuals and data sheets:

`http://www.analog.com/processors/manuals`

Installed Technical Documentation

Installed documentation comprises the VisualDSP++ Help system, software tools manuals, hardware tools manuals, processor manuals, the Dinkum Abridged C++ library, and FLEXnet Licensing End User's Guide. You can search across the entire VisualDSP++ documentation set for any topic of interest. For easy printing, supplementary `.PDF` files of most manuals are also provided.

Each documentation file type is described as follows.

File	Description
.CHM	Help system files and manuals in Help format
.HTM or .HTML	Dinkum Abridged C++ library and FlexLM network license manager software documentation. Viewing and printing the .HTML files requires a browser, such as Internet Explorer 6.0 (or higher).
.PDF	VisualDSP++ and processor manuals in Portable Documentation Format (PDF). Viewing and printing the .PDF files requires a PDF reader, such as Adobe Acrobat Reader (4.0 or higher).

If documentation is not installed on your system as part of the software installation, you can add it from the VisualDSP++ CD-ROM at any time by running the Tools installation. Access the installed documentation from the VisualDSP++ environment, Windows® Explorer, or the Analog Devices Web site.

Accessing Documentation From VisualDSP++

From the VisualDSP++ environment:

- Access VisualDSP++ Help from the Help menu's **Contents**, **Search**, and **Index** commands.
- Open VisualDSP++ Help from context-sensitive user interface items (toolbar buttons, menu commands, and windows).

Accessing Documentation From Windows

In addition to any shortcuts you may have constructed, there are many ways to open VisualDSP++ Help or the supplementary documentation from Windows.

Help system files (.CHM) are located in the VisualDSP++ software installation's Help folder, and .PDF files are located in the Docs folder of your VisualDSP++ installation CD-ROM. The Docs folder also contains the Dinkum Abridged C++ library and the FLEXnet licensing documentation.

Using Windows Explorer

- Double-click `vdsp-help.chm`, `vdsp-help-black.chm`, `vdsp-help-sharc.chm`, or `vdsp-help-tiger.chm`, which serve as the master Help system, to access all the other `.CHM` files.
- Double-click any file that is part of the VisualDSP++ documentation set.

Using the Windows Start Button

- Access VisualDSP++ Help by clicking the **Start** button and choosing **All Programs**, **Analog Devices**, **VisualDSP++** 5.0, and **Documentation**. Then choose the documentation for the processor family you want from the list.

Accessing Documentation From the Web

Download manuals at the following Web site:
`http://www.analog.com/processors/manuals`

Select a processor family and book title. Download archive (`.ZIP`) files, one for each manual. Use any archive management software, such as WinZip, to decompress downloaded files.

Embedded Processing & DSP Knowledge Base

Search all our technical documents—everything from application notes, data sheets, questions and answers, to code examples, manuals and more.

Point your browser to the following Analog Devices Web site:
`http://search.analog.com/DSPKB/home.aspx`

Printed Manuals

For general questions regarding literature ordering, call the Literature Center at **1-800-ANALOGD** (**1-800-262-5643**) and follow the prompts.

Hardware Tools Manuals

To purchase EZ-KIT Lite™ and In-Circuit Emulator (ICE) manuals, call **1-603-883-2430**. The manuals may be ordered by title or by product number located on the back cover of each manual.

Processor Manuals

Hardware reference and instruction set reference manuals may be ordered through the Literature Center at **1-800-ANALOGD** (**1-800-262-5643**), or downloaded from the Analog Devices Web site. Manuals may be ordered by title or by product number located on the back cover of each manual.

Data Sheets

All data sheets (preliminary and production) may be downloaded from the Analog Devices Web site. Only production (final) data sheets (Rev. 0, A, B, C, and so on) can be obtained from the Literature Center at **1-800-ANALOGD** (**1-800-262-5643**); they also can be downloaded from the Web site.

To have a data sheet faxed to you, call the Analog Devices Faxback System at **1-800-446-6212**. Follow the prompts and a list of data sheet code numbers will be faxed to you. If the data sheet you want is not listed, check for it on the Web site.

Notation Conventions

Text conventions in this manual are identified and described as follows.

Example	Description
Close command (**File** menu)	Titles in reference sections indicate the location of an item within the VisualDSP++ environment's menu system (for example, the **Close** command appears on the **File** menu).
`{this | that}`	Alternative required items in syntax descriptions appear within curly brackets and separated by vertical bars; read the example as `this` or `that`. One or the other is required.
`[this | that]`	Optional items in syntax descriptions appear within brackets and separated by vertical bars; read the example as an optional `this` or `that`.
`[this,…]`	Optional item lists in syntax descriptions appear within brackets delimited by commas and terminated with an ellipse; read the example as an optional comma-separated list of `this`.
`.SECTION`	Commands, directives, keywords, and feature names are in text with `letter gothic` font.
`filename`	Non-keyword placeholders appear in text with italic style format.
	Note: For correct operation, ... A Note provides supplementary information on a related topic. In the online version of this book, the word **Note** appears instead of this symbol.
	Caution: Incorrect device operation may result if ... **Caution:** Device damage may result if ... A Caution identifies conditions or inappropriate usage of the product that could lead to undesirable results or product damage. In the online version of this book, the word **Caution** appears instead of this symbol.
	Warning: Injury to device users may result if ... A Warning identifies conditions or inappropriate usage of the product that could lead to conditions that are potentially hazardous for devices users. In the online version of this book, the word **Warning** appears instead of this symbol.

1 LICENSING OVERVIEW

This chapter describes the Licensing Agreement, explains what's new in VisualDSP++ 5.0, and introduces the various available licensing options. The following topics are covered:

- "Introduction" on page 1-1
- "What's New in VisualDSP++ 5.0" on page 1-4
- "Upgrading to VisualDSP++ 5.0 from Earlier Versions" on page 1-6
- "Licensing Options" on page 1-7
- "Obtaining a License Serial Number" on page 1-11

Introduction

This section contains the following topics:

- "Supported Platforms" on page 1-2
- "Licensing Agreement" on page 1-2
- "Using this Book" on page 1-3

Supported Platforms

The following platforms are supported:

- Windows 2000® SP4
- Windows XP® Professional SP2 (or greater)
- Windows Vista™ Business edition
- Windows Vista™ Enterprise edition
- Windows Vista™ Ultimate edition

Windows NT®, Windows 98, and Windows ME are not supported.

VisualDSP++ 5.0 requires an Intel Pentium 32-bit processor (or x86 compatible) that is 1 GHz or faster.
64-bit host processors (x64) and 64-bit Windows editions are not supported.

The VisualDSP++ License Manager is also supported on:

- Windows Server 2003

If using Windows Vista with User Account Control enabled, refer to *Windows Vista Compatibility in VisualDSP++ 5.0 Development Tools (EE-330)*, which is available from:
`http://www.analog.com/ee-notes`

Licensing Agreement

VisualDSP++ is provided under the terms of the VisualDSP++ *Tools License Agreement*. To view the full agreement, refer to the `License Agreement.txt` file located in the `<install_path>` folder.

Using this Book

If you are upgrading to VisualDSP++ 5.0 from an earlier release, read "What's New in VisualDSP++ 5.0" on page 1-4 and "Upgrading to VisualDSP++ 5.0 from Earlier Versions" on page 1-6.

If you want to use a node-locked license, read:

- "Obtaining a License Serial Number" on page 1-11 for information on obtaining a license if you do not have one yet
- "Installing a Node-Locked License" on page 2-1 for instructions on how to install your node-locked license
- "Registering and Validating Your License" on page 4-1 for instructions on how to register and validate your license
- "Checking the Status of Your License" on page 5-1 for instructions on determining the current status of an installed license

If you want to use a floating license, read:

- "Obtaining a License Serial Number" on page 1-11 for information on obtaining a license if you do not have one yet
- "Installing a Floating License Server" on page 3-1 for instructions on setting up a floating license server
- "Registering and Validating Your License" on page 4-1 for instructions on how to register and validate your license
- "Checking the Status of Your License" on page 5-1 for instructions on determining the current status of an installed license

If you have a question about, or are having problems with, your license, read "Troubleshooting" on page 6-1, which explains commonly encountered error messages and provides answers to frequently asked questions.

If you require assistance with any licensing issues, read "Licensing Support" on page 7-1, which lists Analog Devices contact details.

Further Reading

For information on FLEXnet licensing, see the *FLEXnet Licensing End User Guide*, which is installed with both VisualDSP++ 5.0 and the VisualDSP++ Floating License Server software.

In the VisualDSP++ 5.0 installation, this document is located in the `<install_path>\Docs\flex\` folder.

In the VisualDSP++ Floating License Server installation, it is located in the `<install_path>\LMSERVER` folder.

Additional frequently asked questions and information on recently discovered licensing anomalies can be found in the Embedded Processing and DSP Knowledgebase on the Analog Devices Web site at:
`http://www.analog.com/processors/knowledgebase`

What's New in VisualDSP++ 5.0

VisualDSP++ 5.0 provides the following enhancements.

Support of MAC Address for Use as a Host ID

The MAC address is a unique number associated with the computer's network card.

From VisualDSP++ 5.0 onwards, if you do not have a hard drive on your machine (or when installing to a system that does not have a C:\ drive), the MAC address is used by default as the host ID.

License Borrowing from the License Server

VisualDSP++ 5.0 now provides the ability to "borrow" floating licenses from the server machine for a predetermined length of time. This is particularly useful if you are a laptop user and want to develop your application when traveling, or when you are at home. Note that this feature requires that the license server be running the latest release of the VisualDSP++ Floating License Server software. The VisualDSP++ Floating License Server installer can be downloaded from the VisualDSP++ 5.0 Upgrades Web page at:
`http://www.analog.com/dsp/tools/updates`

Support for Remote Desktop

You can now access VisualDSP++ through Remote Desktop (a Microsoft application that allows you to access one computer remotely from another computer) using both node-locked and floating licenses. Provided that you can connect to your office's network remotely (using VPN, or a similar application), Remote Desktop allows you to use VisualDSP++ on your computer at work when logging in remotely from another computer.

Remote Desktop is not supported when using VisualDSP++ 5.0 with a node-locked license string created by an earlier release.

For information on upgrading an older `license.dat` file to version 5.0 format, refer to "Upgrading to VisualDSP++ 5.0 from Earlier Versions" on page 1-6. If you encounter any problems, send you `license.dat` file to Analog Devices Registration Support at:
`processor.tools.registration@analog.com`

Upgrading to VisualDSP++ 5.0 from Earlier Versions

In VisualDSP++ 5.0, support has been added to use FLEXnet license borrowing, to allow use of a MAC address as host ID, and to permit node-locked licenses to work with Remote Desktop (see "What's New in VisualDSP++ 5.0" on page 1-4 for further information).

These changes have lead to a modification to the format of VisualDSP++ license strings, and therefore validation codes. This means that when you register your serial number and host ID, **two** validation codes will be e-mailed to you. One is valid for VisualDSP++ 4.5 and earlier versions; the other is valid for VisualDSP++ 5.0 and later versions. Ensure that you install the appropriate validation code for the version of VisualDSP++ that you are using.

When upgrading to VisualDSP++ 5.0 from an earlier release of the tools, you can do either of the following:

- During installation of VisualDSP++ 5.0, choose to copy an existing `license.dat` file into your VisualDSP++ 5.0 `<install_path>\System` folder, or do so manually once VisualDSP++ 5.0 has been installed. This option will allow you to get up and running immediately, but will mean that the new features mentioned above will **not** be enabled.
- During installation of VisualDSP++ 5.0 choose **not** to copy an existing `license.dat` file into your VisualDSP++ 5.0 `<install_path>\System` folder. Instead, install your serial numbers, then re-register them, and re-validate them. See "Registering and Validating Your License" on page 4-1 for further details. This option will enable the new features mentioned above.

If you do copy an existing `license.dat` file from an earlier version of VisualDSP++ during installation of VisualDSP++ 5.0 and later wish to use any of the new features, you must move your `license.dat` file out of the way (renaming it to something like `license_45.dat` so you can identify it later if necessary), and then re-install your serial numbers, re-register them, and re-validate them.

`license.dat` files created by VisualDSP++ 5.0 work with VisualDSP++ 4.5 and VisualDSP++ 4.0. This may be useful if, for any reason, you need to revert to an earlier version of the tools.

Licensing Options

VisualDSP++ licenses are architecture specific; a separate license is required for each of the processor architectures (Blackfin, SHARC, and TigerSHARC) supported by VisualDSP++.

VisualDSP++ licenses are version independent. Most serial numbers that worked with previous versions of VisualDSP++ also work with VisualDSP++ 5.0.

Licenses are issued in the form of a unique serial number and typically take the following form:

- **Full License** ADI-xxx-xxx-xxxxxxx-xxx
- **Evaluation License** KIT-xxx-xxx-xxxxxxx-xxx
- **Test Drive License** TST-xxx-xxx-xxxxxxx-xxx

In the list above, "**x**"' represents a digit (0 - 9).

This section contains the following topics:

- "Node-Locked Licenses" on page 1-8
- "Floating (Client-Server) Licenses" on page 1-10

Node-Locked Licenses

Occasionally referred to as a “single user license” or a “per user license”, a node-locked license is locked to the host ID of the host computer and provides a single license “seat”. Once installed, VisualDSP++ will run on that one machine only.

You may install and register the software on additional machines for your exclusive use, but each request for registration will be handled by Analog Devices on a case-by-case basis.

The three distinct types of available node-locked licenses (“Full Licenses”, “Evaluation Licenses”, and “Test Drive Licenses”) are described next. The debug sessions enabled by each type of license are summarized in Table 1-1.

Table 1-1. Debug Sessions vs. Licenses

Debug Session	Full License (ADI serial number)	Evaluation License (KIT serial number)	Test Drive License (TST serial number)
EZ-KIT Lite	Yes	Yes	No
Emulator	Yes	Yes 90 days only Refer to the **note** below	Yes 90 days only
Simulator	Yes	Yes 90 days only Refer to the **note** below	Yes 90 days only
Note: The initial 90-day period incorporates all the capabilities of a “full license”. After 90 days (unless you have upgraded the license to a full license), simulator and emulator connections become prohibited and user program size becomes limited.			

Full Licenses

Occasionally referred to as an “unrestricted license” or a “permanent license”, a full license (whether node-locked or floating) enables simulator, emulator, and EZ-KIT Lite debug sessions.

Once installed, a full license must be registered and validated within 30 days; otherwise, VisualDSP++ will become inoperable until it is validated.

Evaluation Licenses

Occasionally referred to as an “EZ-KIT license” or a “demo license”, an evaluation license is a permanent, but restricted license. An EZ-KIT license incorporates an initial 90-day full license. Once the 90 days have passed, the evaluation license becomes restricted, prohibiting simulator debug sessions and emulator debug sessions and restricting the amount of internal memory that is available for code (program memory).

Once installed, an evaluation license must be registered and validated within 10 days; otherwise, VisualDSP++ will become inoperable until it is validated.

Evaluation licenses may be installed only **once** per machine. Therefore, back up your `<install_path>\System\license.dat` file.

Test Drive Licenses

A test drive license is a temporary license, currently issued for 90 days, after which it expires and renders VisualDSP++ inoperable. This type of license enables emulator debug sessions and simulator debug sessions only.

Test drive licenses do not require validation.

Test drive licenses can be installed only **once** per machine. Therefore, back up your `<install_path>\System\license.dat` file. Also, a test drive license cannot be installed if an evaluation license for the same architecture is already installed (or has ever been installed) on the same machine.

Floating (Client-Server) Licenses

Floating licenses have two parts: a server, and a client. The VisualDSP++ Floating License Server manages the license pool stored on the server. One serial number is installed on the server for each single seat or 5-seat package. In this model, there can be as many client installations as desired. Each time a user starts VisualDSP++ on a client machine, one license is "checked out" from the server. When the user exits VisualDSP++, the license is returned (checked back in) to the server. As long as there are available licenses on the server, clients can use VisualDSP++.

For example, assume that your license server is configured with 10 licenses, and you have set up 20 client machines in three labs. Any 10 developers may use VisualDSP++ concurrently. When the 11th developer tries to connect, an error is emitted. This type of configuration permits the sharing of software resources in an environment that requires more locations than developers.

As of VisualDSP++ 5.0, the FLEXnet license borrowing feature is supported. Refer to "License Borrowing" on page 3-14 for details.

Only full licenses are available as floating licenses. Evaluation licenses and test drive licenses are not available as floating licenses.

Single-Seat vs. 5-Seat Floating Licenses

Floating licenses are available in both the "single-seat" or "5-seat" bundle options, where "seat" refers to the number of concurrent licenses that may be checked out while using VisualDSP++.

Obtaining a License Serial Number

This section contains the following topics:

- "Full Licenses and Evaluation Licenses" on page 1-11
- "Test Drive Licenses" on page 1-11
- "Locating License Serial Numbers Already Installed in VisualDSP++" on page 1-12

Full Licenses and Evaluation Licenses

Full licenses and evaluation licenses may be purchased in the following ways.

You can buy licenses directly from Analog Devices or from a local distributor. Obtain information about Analog Devices sales offices and local distributors in your area from the Analog Devices Web site at:
`http://www.analog.com/salesdir/continent.asp`

Depending on your location, you may also be able buy direct via the Analog Devices Web site's Buy Online facility at:
`http://www.analog.com/commerce/index.html`

When you receive your copy of VisualDSP++, you will find the "ADI" or "KIT" serial number on a sticker affixed to the back of the CD sleeve (package).

Test Drive Licenses

In order to receive a test drive license, you must register online at:
`http://www.analog.com/testdrive`

If you have registered for a Blackfin test drive license, a "TST" serial number will be e-mailed to you when you click the **Register** button.

Otherwise, the "TST" serial number will be displayed on the next page, when you click on **Register**.

Locating License Serial Numbers Already Installed in VisualDSP++

To find the serial numbers of licenses already installed in VisualDSP++, choose: **Start** -> **All Programs** -> **Analog Devices** -> **VisualDSP++ 5.0** -> **Manage Licenses** (or **Start** -> **All Programs** -> **Analog Devices** -> **VisualDSP++ Floating License Server** -> **VisualDSP++ License Manager** if using a floating license.

2 INSTALLING A NODE-LOCKED LICENSE

This chapter assumes that you have already installed VisualDSP++ 5.0 and have obtained a license serial number.

If you are upgrading to VisualDSP++ 5.0 from an earlier version, read "Upgrading to VisualDSP++ 5.0 from Earlier Versions" on page 1-6.

This chapter describes:

- "Opening the About Dialog Box" on page 2-2
- "Entering Your Serial Number" on page 2-3

This chapter does **not** cover the installation of the client license part of a floating license. For information about installing client licenses, refer to "Installing a Floating License Server" on page 3-1.

Opening the About Dialog Box

To install a node-locked license, the serial number must be entered via the **Licenses** page of the **About** dialog box (Figure 2-1), which can be accessed in any of the following ways:

- From the Windows **Start** menu, go to **All Programs** -> **Analog Devices** -> **VisualDSP 5.0** -> **Manage Licenses**
- Start VisualDSP++ while pressing and holding down the **Ctrl** key until the **Session Wizard** appears. Then click **Licenses**.
- From within the VisualDSP++ IDDE, choose **Help** -> **About VisualDSP++**, and then click the **Licenses** tab.

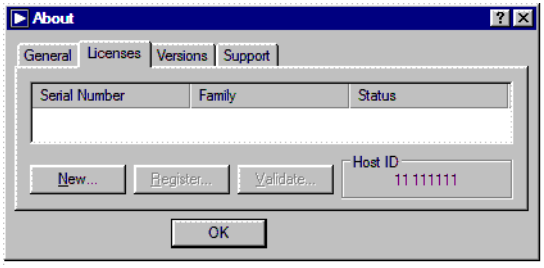

Figure 2-1. Licenses Page of the About Dialog Box

Also, when starting VisualDSP++ for the first time, if a "`license.dat`" file has not been copied from an existing installation of VisualDSP++ during the installation process, you will encounter the following message and be prompted to install a license.

```
A valid license could not be found. Click Yes to install a
license at this time. Click No to close VisualDSP++.
```

Entering Your Serial Number

From the **Licenses** page of the **About** dialog box, enter your serial number, as follows:

1. Click **New**.

   The **Install New License** dialog box (Figure 2-2) appears.

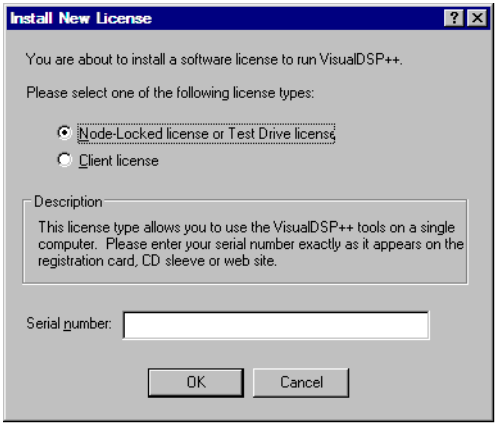
Install New License
You are about to install a software license to run VisualDSP++.
Please select one of the following license types:
Node-Locked license or Test Drive license
Client license
Description
This license type allows you to use the VisualDSP++ tools on a single computer. Please enter your serial number exactly as it appears on the registration card, CD sleeve or web site.
Serial number:
OK
Cancel

Figure 2-2. Install New License Dialog Box

2. Select **Node-locked license or Test Drive license** (default).
3. In **Serial number**, enter your serial number exactly as it appears, including dashes.
4. Click **OK**.

   The following (or similar) success message appears.

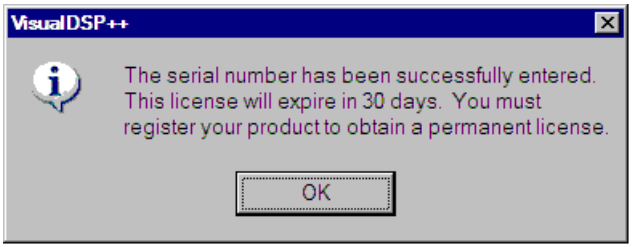
VisualDSP++
The serial number has been successfully entered.
This license will expire in 30 days. You must
register your product to obtain a permanent license.
OK

Figure 2-3. Success Message

A `license.dat` file has now been created in your `<install_path>\System` folder.

If you are using Windows Vista and have User Account Control enabled, the `license.dat` file will be saved to your `VirtualStore` directory instead:
`C:\Users\<user_name>\AppData\Local\VirtualStore\Program Files\Analog Devices\VisualDSP 5.0\System`
For details, refer to *Windows Vista Compatibility in VisualDSP++ 5.0 Development Tools (EE-330)*, which is available from:
`http://www.analog.com/ee-notes`

At this time, your license will have been activated for a temporary period only. Your newly installed serial number will appear on the **Licenses** page of the **About** dialog box, with the following status, depending on the type of license you have installed:

- **ADI** prefixed serial numbers display as
  `Not Validated (Expiring in 30 days)`
- **KIT** prefixed serial numbers display as
  `Not Validated (Expiring in 10 days)`
- **TST** prefixed serial numbers display as
  `Test Drive (Expiring in 90 days)`

An example appears in Figure 2-4:

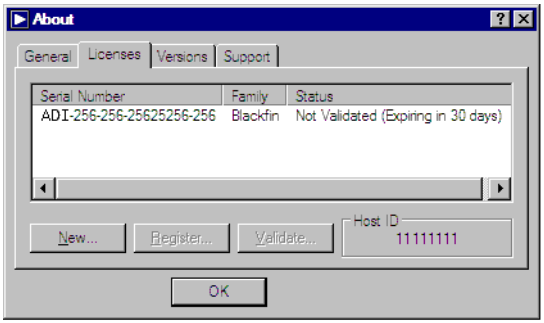

Figure 2-4. Serial Number Installed

In order to make your full license or evaluation license permanent, you must validate it. You obtain the necessary validation code by registering online.

If you do not validate your license during the temporary license period, your license will cease to function until it is validated. Refer to "Registering and Validating Your License" on page 4-1.

3 INSTALLING A FLOATING LICENSE SERVER

There are two parts to floating licenses: server and client. The server manages the license pool stored locally on the server. The clients "check-out" and return licenses to the server as needed, when VisualDSP++ is started and exited.

This chapter describes all the steps required to install floating licenses. First, the VisualDSP++ Floating License Server (version 2.00.7 or later, when working with VisualDSP++ 5.0) and server license(s) are installed on your server machine. Second, VisualDSP++ 5.0 and your client license(s) are installed on your client machine(s).

This chapter also describes the FLEXnet license borrowing feature, which is new to VisualDSP++ 5.0.

If you are upgrading to VisualDSP++ 5.0 from an earlier version, read "Upgrading to VisualDSP++ 5.0 from Earlier Versions" on page 1-6.

This chapter is organized as follows:

- "Server Machine" on page 3-2
- "Client Machine" on page 3-12
- "License Borrowing" on page 3-14

Server Machine

There are two parts to the VisualDSP++ Floating License Server:

- VisualDSP++ License Manager
- FLEXnet (formerly called FLEXlm) LMTOOLS

Your floating license serial number is installed through the VisualDSP++ License Manager. A Windows service must then be configured and started using FLEXnet LMTOOLS.

If you are installing the VisualDSP++ Floating License Server for the first time, go directly to "Task 1B: Installing the VisualDSP++ Floating License Server" on page 3-4.

If you are upgrading an existing installation of the VisualDSP++ Floating License Server, first you must disable and uninstall this existing installation as described in "Task 1A: Disabling and Uninstalling an Existing VisualDSP++ Floating License Server" on page 3-3, and then you must install the new version.

Version 2.00.7 of the VisualDSP++ Floating License Server is compatible with VisualDSP++ 4.0, VisualDSP++ 4.5, and VisualDSP++ 5.0.

If you are using VisualDSP++ 3.5 for ADSP-21xx as well as VisualDSP++ 5.0 for another architecture, refer to "Frequently Asked Questions (FAQs)" on page 6-1 for advice, or contact Support.

Task 1A: Disabling and Uninstalling an Existing VisualDSP++ Floating License Server

You must perform the following procedure if you are upgrading an existing installation of the VisualDSP++ Floating License Server. The procedure disables and then uninstalls the software.

Uninstalling the VisualDSP++ Floating License Server tools from Add/Remove programs leaves your `license.dat` file, intact in the `<install_path>\LMSERVER` directory. This means that you can simply re-use your original `license.dat` file and skip Task 2 below.

However, to take advantage of the new license borrowing feature introduced in VisualDSP++ 5.0 and version 2.00.7 of the VisualDSP++ Floating License Server, you must move your existing `license.dat` file out of the way and re-install and re-validate your serial numbers. From VisualDSP++ 5.0 onwards, license strings (and therefore validation codes) have changed in format. This means that you will need to re-register all your serial numbers and install the Version 5.0-compatible validation codes sent to you.

For further details, see "Registering and Validating Your License" on page 4-1.

Save your `<install_path>\LMSERVER\license.dat` file to a safe place before proceeding.

1. From the Windows **Start** menu, choose **All Programs -> Analog Devices -> VisualDSP++ Floating License Server -> FLEXnet LMTOOLS**.

   The **LMTOOLS** window appears.

2. Click the **Start/Stop/Reread** tab and click **Stop Server**.

3. Close **LMTOOLS**.
4. In the Windows **Control Panel**, open **Add/Remove Programs** and uninstall **VisualDSP++ Floating License Server** (or **VisualDSP++ License Manager Server**, as it was named in earlier versions).

Task 1B: Installing the VisualDSP++ Floating License Server

The following one-time procedure installs the VisualDSP++ Floating License Server, consisting of the VisualDSP++ License Manager and FLEXnet LMTOOLS.

1. Insert the VisualDSP++ CD-ROM into your PC's CD-ROM drive and navigate to the `VisualDSP_FLS_2.00.7` directory (off the root).

   -- or --

   Download the "VisualDSP++ Floating License Server Installer" from the VisualDSP++ 5.0 Upgrades Web page `http://www.analog.com/dsp/tools/updates`, navigate to the download target folder, and unzip the `VisualDSP_FLS_2.00.7.zip` file.

2. Run **setup.exe**.

   The **InstallShield** wizard appears.

3. Follow the prompts.

   The wizard completes the VisualDSP++ Floating License Server installation. The default installation path appears in Figure 3-1.

   A `client-license.dat` file will have been created, ready for installation on your client machine (see "Task 4: Installing a Client License" on page 3-12).

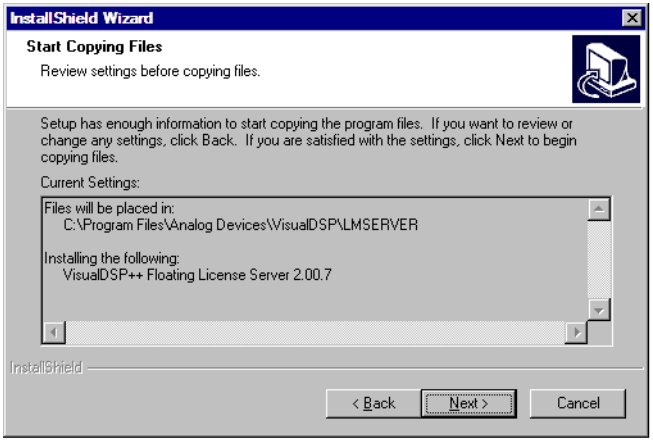
InstallShield Wizard
Start Copying Files
Review settings before copying files.
Setup has enough information to start copying the program files. If you want to review or change any settings, click Back. If you are satisfied with the settings, click Next to begin copying files.
Current Settings:
Files will be placed in:
C:\Program Files\Analog Devices\VisualDSP\LMSERVER
Installing the following:
VisualDSP++ Floating License Server 2.00.7
InstallShield
< Back
Next >
Cancel

Figure 3-1. InstallShield Wizard

4. Copy the `client-license.dat` file from the `<install_path>\LMSERVER` directory to a shared network folder.

   Ensure that it has read-only permissions and is accessible to the "Everyone" group.

Task 2: Installing a Server License

If you are upgrading from an earlier release of the VisualDSP++ Floating License Server and still have your original `license.dat` located in the `<install_path>\LMSERVER` directory, you may skip this task and go directly to "Task 3: Configuring and Starting FLEXnet LMTOOLS" on page 3-8.

For further details, see "Task 1A: Disabling and Uninstalling an Existing VisualDSP++ Floating License Server" on page 3-3.

Perform the following procedure for **each** floating license serial number. One serial number is installed for each single seat or 5-seat package.

1. From the Windows **Start** menu, choose **All Programs** -> **Analog Devices** -> **VisualDSP++ Floating License Server** -> **VisualDSP++ License Manager**.

   The **VisualDSP++ License Manager** application appears (Figure 3-2).

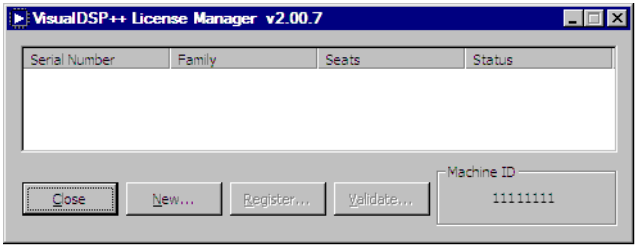

Figure 3-2. VisualDSP++ License Manager

2. Click **New**.
3. In **Serial number**, enter the serial number exactly as it appears, including dashes.
4. Click **OK**.

   Upon successful installation, a success message appears.

A `license.dat` file has been created and is located in your `<install_path>\LMSERVER` folder.

If you are using Windows Vista and have User Account Control enabled, the `license.dat` file will be saved to your `VirtualStore` directory instead:
`C:\Users\<user_name>\AppData\Local\VirtualStore\Program Files\Analog Devices\VisualDSP 5.0\System`

For details, refer to *Windows Vista Compatibility in VisualDSP++ 5.0 Development Tools (EE-330)*, which is available from: `http://www.analog.com/ee-notes`

This new license is activated for a temporary period only. The newly installed serial number will appear on the **License** page of the **About** dialog box (Figure 3-3) and will have a status of `Not Validated (Expiring in 30 days)`.

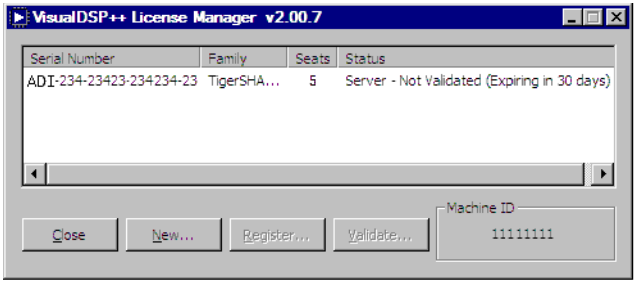

Figure 3-3. License Page Indicating an Installed Serial Number Expiring in 30 Days

In order to make your full floating license permanent, you must validate it. You can obtain the necessary validation code by registering online as described in "Registering and Validating Your License" on page 4-1.

If you do not validate the license within the temporary license period, your license will cease to function until you validate it.

Task 3: Configuring and Starting FLEXnet LMTOOLS

This section describes how to configure FLEXnet LMTOOLS to run the VisualDSP++ Floating License Server as a Windows service and how to set up the path information for your license files.

1. From the Windows **Start** menu, choose **All Programs** -> **Analog Devices** -> **VisualDSP++ Floating License Server** -> **FLEXnet LMTOOLS**.

   The **LMTOOLS** window appears.

2. Click the **Service/License File** tab and click **Configuration using services**. Refer to Figure 3-4.

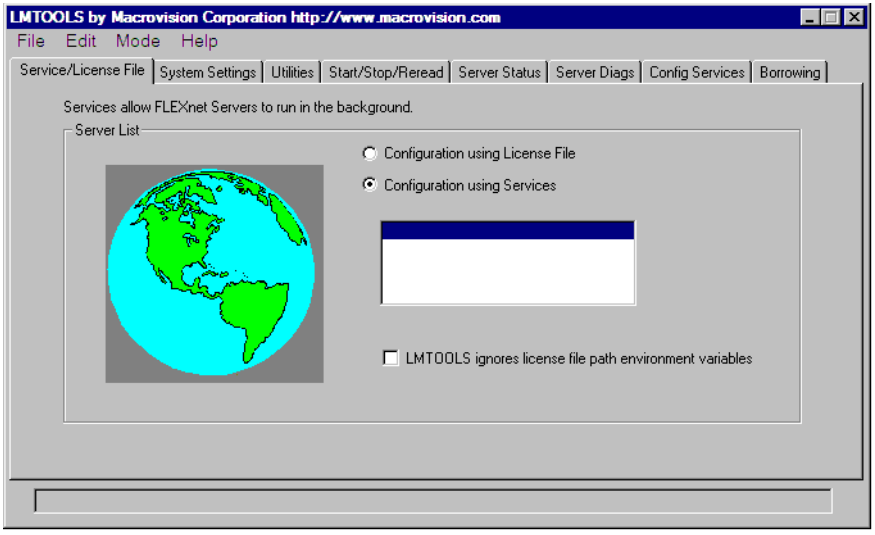

Figure 3-4. LMTOOLS Service/License File Tab

3. Click the **Config Services** tab.
4. Set up the options (see Figure 3-5) as follows:

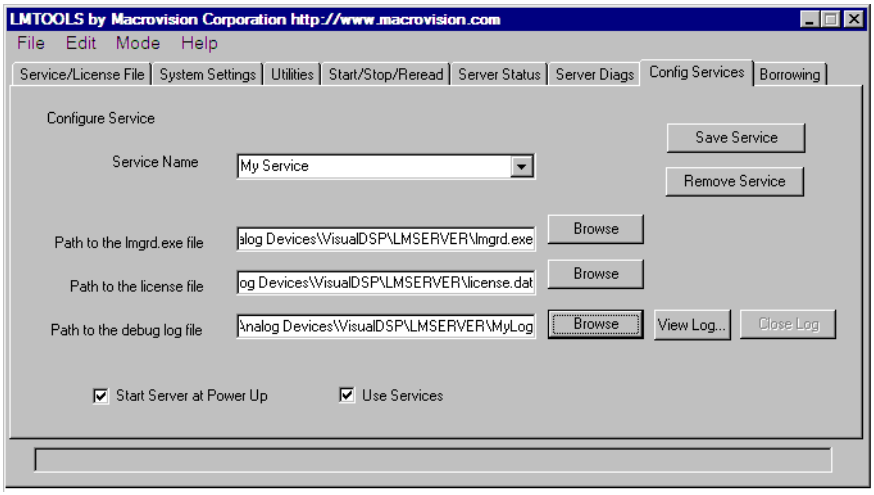

Figure 3-5. LMTOOLS Config Services Tab

In **Service Name**, enter the name of the new service you want to create (or select an existing service).

Add/modify the name and paths to the existing `lmgrd.exe` file and the `license.dat` file. Also, provide a name (`<your_name>.log`) for the log file, which will then be created if it does not already exist.

By default, FLEXnet LMTOOLS looks for a license file with a `.lic` extension. Files with a `.dat` extension (the extension used by the VisualDSP++ License Manager) are also accepted. Simply change the extension in the **Files of Type** field to **License Files** (***.dat**) when browsing for the file.

Ensure that both the **Use Services** option and the **Start Server at Power Up** option are selected.

Click **Save Services** to save this service to the existing list.

5. Click the **Start/Stop/Reread** tab (see Figure 3-6) and select your newly created service from the list.

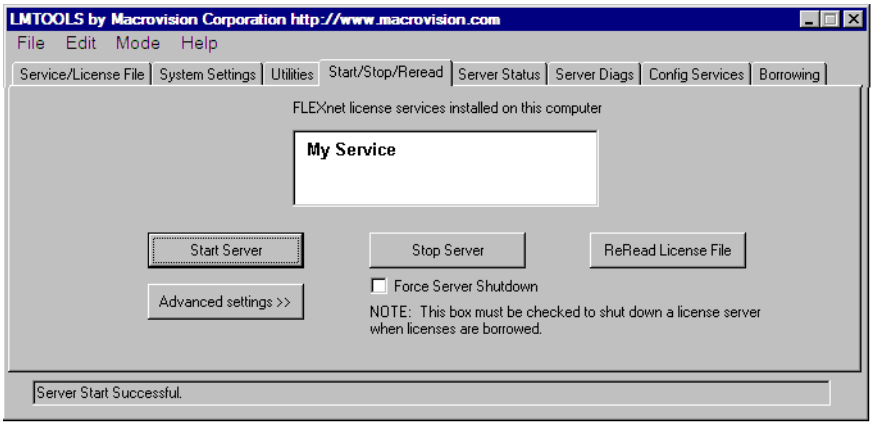

Figure 3-6. LMTOOLS Start/Stop/Reread Tab

6. Click **Start Server**.

   The following messages appear:

   ```
   Server Starting.
   Server Start Successful.
   ```

   It may take up to a minute for the server to start.

7. Click the **Service Status** tab (see Figure 3-7), and then click **Perform Status Enquiry**.

8. Review the server status, which should indicate success.

   If there appears to be a problem, review the above procedure, ensuring that you have followed it step-by-step.

   If you have followed the procedure and problems persist, review "Troubleshooting" on page 6-1. If you continue to have problems, contact Support (see "Licensing Support" on page 7-1), attaching your `license.dat` and `client-license.dat` files.

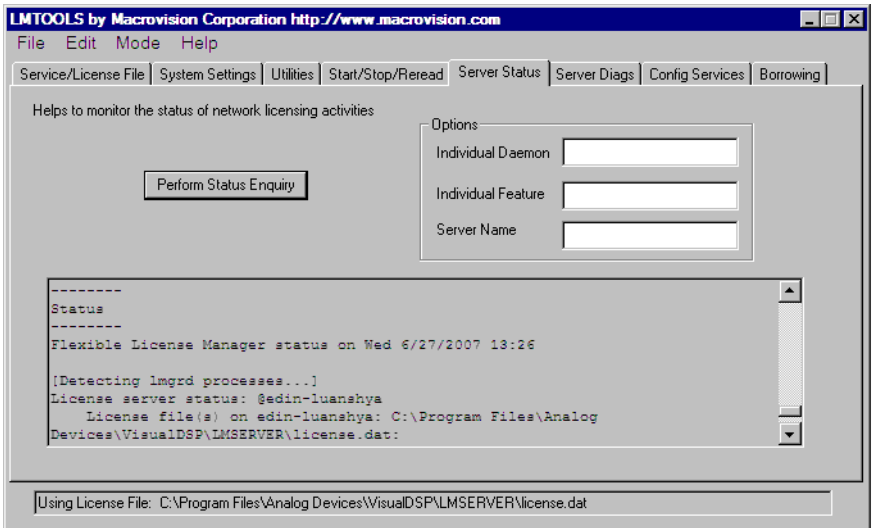

Figure 3-7. LMTOOLS Server Status Tab, Showing Status

Notes

- An existing service cannot be overwritten. You can remove a service via the **Delete Service** button located on the **Config Services** tab.
- Starting/stopping the server, performing a status enquiry, and re-reading a `license.dat` file may take up to a minute.
- Whenever a change is made to the `license.dat` file, the file must be re-read by FLEXnet LMTOOLS. You perform this action via the **Start/Stop/Reread** tab.
- If you are running multiple versions of FLEXnet (formerly called FLEXlm) for various products, see "Troubleshooting" on page 6-1.
- If your server or client machines are running a firewall, contact Support as described in "Licensing Support" on page 7-1 for advice on how to proceed.

Client Machine

Perform the following procedure to install a client license on a workstation.

Task 4: Installing a Client License

The `client-license.dat` file must be available on the server, in a shared network folder that is accessible by all users.

1. On each workstation, install VisualDSP++ 5.0 from the CD or Web download and install the latest update (if applicable).

   The base release download and latest updates are available on the Analog Devices Web site at:

   `http://www.analog.com/dsp/tools/updates.html`

   If you are upgrading both client and server software, the server software must be upgraded first. Begin at "Task 1A: Disabling and Uninstalling an Existing VisualDSP++ Floating License Server" on page 3-3.

2. From the Windows **Start** menu, choose **All Programs** -> **Analog Devices** -> **VisualDSP++ 5.0** -> **Manage Licenses**.

   The **Licenses** page of the **About** dialog box appears.

3. Click **New**.

   The **Install New License** dialog box appears.

4. Click **Client License**.

5. Click the browse (...) button to open a browser, from which to select the `client-license.dat` file.

   -- or --

In **License file**, type the name of the server and the license file in the form:
`\\server_machine_name\<path_to_shared_network_folder>\client-license.dat`

You can locate the "server machine name" on the server machine via the Windows **Start** menu by choosing **Settings** -> **Control Panel** -> **System** (or **System Properties**) -> **Computer Name** -> **<full computer name>**.

6. Click **OK**.

   The `client-license.dat` file from your server machine will now be copied to your client machine, renamed as `license.dat`, and saved to the `<install_path>\System` directory.

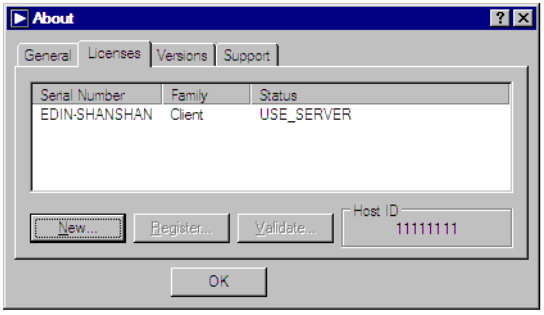

Figure 3-8. Licenses Page Showing Installed License

If you are using Windows Vista and have User Account Control enabled, the `license.dat` file will be saved to your `VirtualStore` directory instead:
`C:\Users\<user_name>\AppData\Local\VirtualStore\Program Files\Analog Devices\VisualDSP 5.0\System`

For details, refer to *Windows Vista Compatibility in VisualDSP++ 5.0 Development Tools (EE-330)*, which is available from: http://www.analog.com/ee-notes

If a `license.dat` file already exists on the client machine (in `<install_path>\System`), a message indicates that the current `license.dat` file will be renamed to `license.bak` and the client license will be copied to the client machine.

If you are trying to install both a client license and a node-locked license on the same machine, refer to the relevant information in "Frequently Asked Questions (FAQs)" on page 6-1.

License Borrowing

From VisualDSP++ 5.0 onwards, you can "check out" a floating license from the server for a predetermined length of time.

While a license is actively being borrowed, the server license count is decreased, effectively providing a full, node-locked license with a fixed expiration date.

When the set borrowing time expires, the server automatically returns the license to the available pool, and the borrowed license on your machine expires, disabling use of VisualDSP++.

Licenses can be returned early to the server. This capability requires that you are connected to the network.

To initiate license borrowing, return licenses early, check the status of borrowed licenses or stop borrowing licenses, use the **lmborrow** utility provided in the VisualDSP++ Floating License Server install at `<install_path>\LMSERVER`. Further details can be found in the *FLEXnet Licensing End User Guide*, described in "Further Reading" below.

When borrowing a license, use **analogd** as the vendor name.

Further Reading

For a more comprehensive overview of FLEXnet licensing, refer to the *FLEXnet Licensing End User Guide*, which is installed along with both VisualDSP++ 5.0 and the VisualDSP++ Floating License Server software.

In the VisualDSP++ 5.0 install, this document is located in the `<install_path>\VisualDSP 5.0\Docs\flex\` folder.

In the VisualDSP++Floating License Server install, it is located in the `<install_path>\LMSERVER` folder.

4 REGISTERING AND VALIDATING YOUR LICENSE

This chapter explains how to register your license serial number and obtain the validation code required to make your license permanent.

These procedures apply to full licenses and evaluation licenses only. Test drive licenses function for 90 days and then permanently expire. These licenses cannot be validated.

This chapter contains the following sections:

- "Required Information" on page 4-1
- "Registering Your License" on page 4-4
- "Validating Your License" on page 4-5

Required Information

In order to register your license on the Analog Devices Web site, you must have the following information:

- License serial number
- Host ID

License Serial Number

VisualDSP++ license serial numbers are typically of the form:

Full license	ADI-xxx-xxx-xxxxxx-xx
Evaluation license	KIT-xxx-xxx-xxxxxx-xx

where “x” represents a digit (0 - 9).

“ADI” and “KIT” prefixed serial numbers are issued on stickers, located on the back of the VisualDSP++ CD sleeve.

Refer to “Obtaining a License Serial Number” on page 1-11 for details about obtaining a license serial number.

Host ID

FLEXnet licensing uses the host ID, an identifier unique to each computer, to lock licenses to a particular machine.

VisualDSP++ takes the default value of the host ID as the volume (or disk) serial number of the C:\ drive. From VisualDSP++ 5.0 onwards, if you do not have a hard drive on your machine (or have a setup that results in your machine not having a C:\ drive), the MAC address is used. The MAC address is a unique number associated with the computer’s network card.

Finding the Host ID for a Node-Locked License

From the Windows **Start** menu, choose **All Programs** -> **Analog Devices** -> **VisualDSP++ 5.0** -> **Manage Licenses**.

The host ID appears in the bottom-right corner of the resulting dialog box (Figure 4-1).

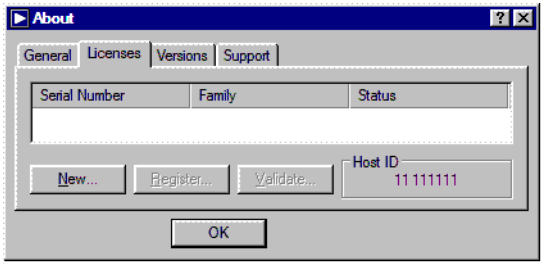

Figure 4-1. Licenses Page Showing Host ID

Finding the Host ID for a Floating License

From the Windows **Start** menu, choose **All Programs -> Analog Devices -> VisualDSP++ Floating License Server -> VisualDSP++ License Manager**.

The host ID appears in the bottom-right corner of the resulting dialog box (Figure 4-2).

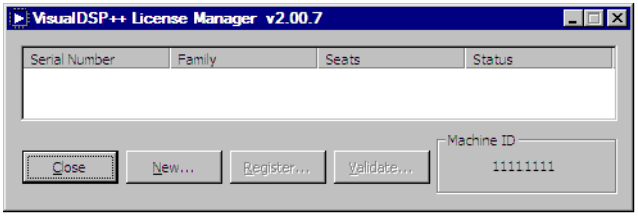

Figure 4-2. Licenses Page Showing Host ID

Registering Your License

You must register full license and evaluation license serial numbers online in order to receive a validation code.

Registering a Node-Locked License

To register a node-locked license:

1. Click the Windows **Start** button. Then choose **All Programs** -> **Analog Devices** -> **VisualDSP++ 5.0** -> **Manage Licenses**. The **Licenses** page of the **About** dialog box appears.
2. From the list of serial numbers, select the serial number of the license that you want to register.
3. Click **Register**.

   Your system's default browser is launched, and opens the Analog Devices product registration Web page.
4. Fill in the required fields and submit the form.

   A validation code will be e-mailed to you shortly.

Registering a Floating License

To register a floating license:

1. Click the Windows **Start** button. Then choose **All Programs** -> **Analog Devices** -> **VisualDSP++ 5.0** -> **VisualDSP++ Floating License Server** -> **VisualDSP++ License Manager**.

   The **VisualDSP++ License Manager** application opens.
2. Select the "ADI" prefixed serial number of the license that you want to register.

3. Click **Register**.

   Your system's default browser is launched, and opens the Analog Devices product registration Web page.

4. Fill in the required fields and submit the form.

   A validation code will be e-mailed to you shortly.

Validating Your License

You must validate your license in order to make it permanent.

From VisualDSP++ 5.0 onwards, license strings (and therefore validation codes) have changed in format. Consequently, when registering your serial number and host ID, **two** validation codes will be e-mailed to you. One is valid for VisualDSP++ 4.5 and earlier versions, and the other is valid for VisualDSP++ 5.0 and later versions.

Ensure that you install the appropriate validation code for the version of VisualDSP++ you are using. If you try to install the wrong version, you will get the following error message (Figure 4-3):

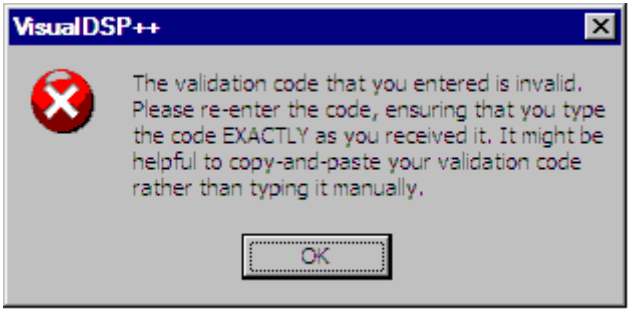
VisualDSP++
The validation code that you entered is invalid. Please re-enter the code, ensuring that you type the code EXACTLY as you received it. It might be helpful to copy-and-paste your validation code rather than typing it manually.
OK

Figure 4-3. Message: Invalid Validation Code

Validating a Node-Locked License

This procedure assumes that you have received a validation code via e-mail as described in "Registering a Node-Locked License" on page 4-4.

To validate a node-locked license:

1. Click the Windows **Start** button. Then choose **All Programs** -> **Analog Devices** -> **VisualDSP++ 5.0** -> **Manage Licenses**.

   The **About** dialog box appears.

2. Click the **Licenses** tab.

3. Select the "KIT" or "ADI" prefixed serial number of the license that you want to validate.

4. Click **Validate**.

   The **Enter Validation Code** dialog box appears.

5. In **Validation code**, enter the validation code.

   Tip: Prevent typos by copying-and-pasting the code string.

6. Click **OK**.

   Upon successfully entering this validation code, a message indicates that a permanent license has been created.

Figure 4-4 shows that the node-locked license has been validated.

Validating a Floating License

This procedure assumes that you have received a validation code via e-mail as described in "Registering a Floating License" on page 4-4.

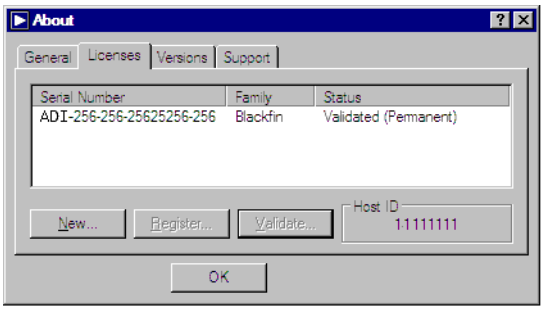

Figure 4-4. VisualDSP++ License Manager Showing a Validated Node-Locked License

To register a floating license:

1. Click the Windows **Start** button. Then choose **All Programs** -> **Analog Devices** -> **VisualDSP++ 5.0** -> **VisualDSP++ Floating License Server** -> **VisualDSP++ License Manager**.

   The **License Manager** application opens.

2. Select the "ADI" prefixed serial number of the license that you want to register.

3. Click **Validate**.

   The **Enter Validation Code** dialog box appears.

4. In **Validation code**, enter the validation code.

   Tip: Prevent typos by copying-and-pasting the code string.

5. Click **OK**.

   Upon successfully entering this validation code, a message indicates that a permanent license has been created.

Figure 4-5 shows that the floating license has been validated.

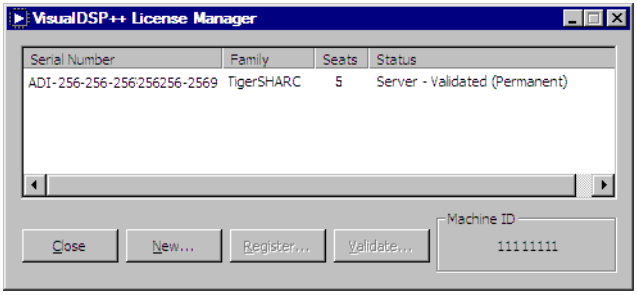

Figure 4-5. VisualDSP++ License Manager Showing a Validated Floating License

You must now run the FLEXnet LMTOOLS application and re-read the `license.dat` file from the **Start/Stop/Reread** tab.

To start FLEXnet LMTOOLS, from the Windows **Start** menu, choose **All Programs -> Analog Devices -> VisualDSP++ Floating License Server -> FLEXnet LMTOOLS**.

See "Installing a Floating License Server" on page 3-1 for further details.

5 CHECKING THE STATUS OF YOUR LICENSE

This chapter describes each possible status for each type of VisualDSP++ license.

This chapter contains the following topics:

- "Viewing a License's Status" on page 5-1
- "Node-Locked Licenses" on page 5-2
- "Client Licenses" on page 5-4

Viewing a License's Status

To view the status of node-locked licenses, from the Windows **Start** menu, choose **All Programs** -> **Analog Devices** -> **VisualDSP 5.0** -> **Manage Licenses**.

To view the status of floating licenses, from the Windows **Start** menu, choose **All Programs** -> **Analog Devices** -> **VisualDSP++ Floating License Server** -> **VisualDSP++ License Manager**.

You will see a screen similar to Figure 5-1.

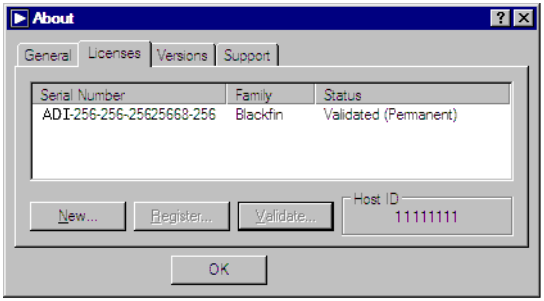

Figure 5-1. Example: Licenses Page Showing a Validated License

Node-Locked Licenses

Node-locked licenses include:

- "Full Licenses" on page 5-2
- "Evaluation Licenses" on page 5-2
- "Test Drive Licenses" on page 5-3

Full Licenses

Full licenses have serial numbers that are prefixed with "ADI". Each full license has a status, as described in Table 5-1.

Evaluation Licenses

Evaluation licenses have serial numbers that are prefixed with "KIT". Each evaluation license has a status, as described in Table 5-2.

Table 5-1. Full Licenses -- Status Information

License Status	Description
Not Validated (Expiring in X days)	This is a full license that expires in X (initially 30) days because it has not yet been validated. You must validate this license to enable permanent use of VisualDSP++; otherwise, the license will expire and VisualDSP++ will become inoperable.
Validated (Permanent)	This is a full license. It has been validated for permanent use of VisualDSP++.
Not Validated (Expired)	This license has not been validated. The 30-day grace period is over, and VisualDSP++ is inoperable. You must validate the license to enable permanent use of VisualDSP++.

Table 5-2. Evaluation Licenses -- Status Information

License Status	Description
Demo - Full (Expiring in X days) where X is initially “10”	This is an evaluation license that expires in X (initially 10) days because it has not yet been validated. You must validate this license to enable permanent use of VisualDSP++; otherwise, the license will expire and VisualDSP++ will become inoperable.
Demo - Full (Expiring in X days) where X is initially “90”	This is an evaluation license. It has been validated for permanent use of VisualDSP++. The initial 90-day period of full license evaluation will expire in X days. The license will then become restricted.
Demo (Expired, Restricted)	This is an evaluation license. It has been validated, and the initial 90-day period of full license evaluation has expired. You may use VisualDSP++ with EZ-KIT Lite debug sessions **only**.
Not Validated (Expired)	This license has not been validated. The 10-day grace period is over, and VisualDSP++ is inoperable. You must validate the license to enable permanent use of VisualDSP++.

Test Drive Licenses

Test drive licenses have serial numbers that are prefixed with “TST”. Each test drive license has a status, as described in Table 5-3.

Table 5-3. Test Drive Licenses -- Status Information

License Status	Description
Test Drive (Expiring in X days)	This is a test drive license that expires in X (initially 90) days. You may use VisualDSP++ with emulator or simulator debug sessions only. When the 90 days are up, VisualDSP++ will become inoperable.
Test Drive (Expired)	This test drive license has expired.

Client Licenses

When a client license is installed, its status is `USE_SERVER`. In addition, the server name appears under **Serial Number**, and `Client` appears under **Family**.

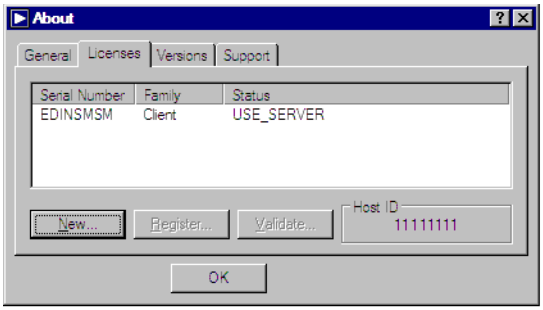

Figure 5-2. Example: Licenses Page Showing a Client License

6 TROUBLESHOOTING

This chapter provides answers to common licensing problems and includes the following sections:

- "Frequently Asked Questions (FAQs)" on page 6-1
- "Error Messages" on page 6-16

For details on how to contact Support, refer to "Licensing Support" on page 7-1.

Frequently Asked Questions (FAQs)

This section provides answers to:

- "General FAQs" on page 6-1
- "VisualDSP++ Floating License Server-Specific FAQs" on page 6-9

General FAQs

Question *I have lost my serial number. Where can I find it, or how do I get a replacement?*

Answer Firstly, note that serial numbers prefixed with "ADI" and "KIT" are located on a sticker affixed to the back of the VisualDSP++ CD ROM sleeve. In addition, you can locate already installed serial numbers by going to **Start** -> **All Programs** -> **Analog Devices** -> **VisualDSP++ 5.0** ->

Manage Licenses (or **Start** -> **All Programs** -> **Analog Devices** -> **VisualDSP++ Floating License Server** -> **VisualDSP++ License Manager** if using a floating license).

If you do not have VisualDSP++ installed and licensed currently, and have lost your CD sleeve, e-mail Support with details of the person and company to whom the serial number was originally registered. For more information, refer to "Licensing Support" on page 7-1

Question *I uninstalled VisualDSP++ due to a problem, and now when I'm trying to reinstall my serial number I receive the message "The serial number has already been used and can be installed only once". What should I do?*

Answer "TST" and "KIT" prefixed serial numbers may only be installed once per machine.

If you have had to uninstall VisualDSP++ for any reason, note that uninstalling via **Add/Remove** programs in the Windows **Control Panel** leave the `<install_path>\System\license.dat` file intact. Therefore, you can simply copy and paste this file into the `<install_path>\System` folder of your new instance of VisualDSP++. If you deleted all files in the install path after uninstalling, check your recycle bin for the `license.dat` file.

If you cannot find your original `license.dat` file, contact Support with the serial number that you are trying to reinstall. For more information, refer to "Licensing Support" on page 7-1.

Back up your `license.dat` file to prevent a similar problem.

Question *I've received the message "The serial number has already been used and can be installed only once", but I've never installed this number before. What's going on?*

Answer "TST" and "KIT" prefixed serial numbers may only be installed once per machine. Possibly, someone else installed the serial number on this machine in the past.

In addition, "TST" prefixed serial numbers may not be installed if a "KIT" prefixed serial number for the same architecture is already installed (or has ever been installed) on the same machine.

Contact Support with the serial number(s) in question, explaining the situation. For more information, refer to "Licensing Support" on page 7-1.

Question *I've just installed a full license or evaluation license and now I get a message telling me that the license will expire in X days. I thought these were permanent licenses?*

Answer When permanent licenses are installed, they initially have only a "temporary" status. In order to make them permanent, they must be validated. Refer to "Registering and Validating Your License" on page 4-1 for further details.

Question *I have just upgraded VisualDSP++ and the serial number I was using previously is not accepted. Why?*

Answer Certain serial numbers have been made obsolete over the years. Contact Support with your current serial number, and you will be issued a replacement. For more information, refer to "Licensing Support" on page 7-1.

Question *I need to transfer my license to a new machine (or, my hard drive crashed and had to be reformatted). How do I register my license against a new host ID?*

Answer To register additional computers, install your serial number on the new machine and register it online with the new host ID at the address below. You will then be sent a validation code by e-mail. Installing this validation code will make your license permanent.

Web form:
`http://forms.analog.com/Form_Pages/DSP/products/visualDSPRegistration.asp`

If you receive a message about "...attempting to register more than the allowed number of times...", request a registration history update via e-mail at:
`processor.tools.registration@analog.com`

Include the serial number(s) in question.

Question *How can I find out my registration history? That is, how do I find out which machines my serial number(s) are registered against?*

Answer To request an up-to-date registration history, send an e-mail with the serial number(s) in question to:
processor.tools.registration@analog.com

Question *I registered for a test drive license but I have not yet received it. Why?*

Answer If you registered for a test drive license for SHARC or TigerSHARC, the serial number will be displayed on the next Web page, after clicking "**Register**".

If you register for a Blackfin test drive license, the serial number will be e-mailed to you.

In the event of a problem, contact Support. For more information, refer to "Licensing Support" on page 7-1

Question *I have registered my evaluation license or full license, but have not yet received a validation code via e-mail. Who should I contact?*

Answer This may have occurred because your e-mail address was not entered accurately into the Web form. Contact Support. For more information, refer to "Licensing Support" on page 7-1.

Question *I've just upgraded to VisualDSP++ 5.0 and my existing validation code isn't accepted, even though I'm using the same machine that I registered with. Why is this?*

Answer From VisualDSP++ 5.0 onwards, license strings (and therefore validation codes) have changed in format. This means that you cannot install a validation code created for an earlier version of VisualDSP++ in the 5.0 environment.

In order to receive a 5.0-compatible validation code, re-register your serial number and host ID. You will then be e-mailed with **two** validation codes. One is valid for VisualDSP++ 4.5 and earlier versions; the other is valid for VisualDSP++ 5.0 and later versions. Ensure that you install the appropriate version.

For more information, refer to "Registering and Validating Your License" on page 4-1.

Question *The validation code that was e-mailed to me is being rejected. What could be the problem?*

Answer Firstly, note that validation codes are valid for a particular serial number and host ID combination. Therefore, if you are trying to install your serial number on a second machine, you will have to register it with the new host ID in order to receive the appropriate validation code.

Also, from VisualDSP++ 5.0 onwards, license strings, and therefore validation codes, have changed in format. This means that when you register your serial number and host ID, you will be e-mailed with two validation codes. One is valid for VisualDSP++ 4.5 and earlier versions, and the other is valid for VisualDSP++ 5.0 and later versions. Ensure that you install the appropriate version.

For more information, refer to "Registering and Validating Your License" on page 4-1.

Question *I have been using a test drive license for 36 days and have now bought an EZ-KIT Lite. My simulator debug session still works but I cannot connect to the EZ-KIT debug session. Why not?*

Answer EZ-KIT debug sessions are not supported by test drive licenses (serial numbers prefixed with "TST"). You must install and register the evaluation license serial number (prefixed with "KIT"), which can be found on a sticker affixed to the back of the CD sleeve that came with your EZ-KIT.

Question *I have an evaluation license and was working with an emulator/simulator debug session until today, when I started receiving error messages. Why can't I connect to my emulator/simulator debug session any more?*

Answer An EZ-KIT license incorporates an initial 90-day full license. Once the 90 days have passed, the evaluation license becomes restricted, prohibiting simulator and emulator debug sessions and restricting the amount of internal memory that is available for code (program memory). Refer to "Licensing Overview" on page 1-1 for further details.

Question *I'm getting errors when trying to use VisualDSP++ with Remote Desktop. What could be the problem?*

Answer Contact Support with full details of the problem, attaching your `license.dat` file(s) if e-mailing. For more information, refer to "Licensing Support" on page 7-1.

Question *I'm running VisualDSP++ on Windows Vista and having some problems with my license. I can't find the license.dat file my colleague installed. What's going on?*

Answer With the release of Windows Vista, Microsoft has introduced a new security feature called User Account Control (UAC). UAC is a framework that, when enabled, provides a more secure operating environment for the user, which prohibits modification of critical system directories and files. One of these directories is the `Program Files` directory into which VisualDSP++ is installed when selecting the default setup options.

Licenses in VisualDSP++ are stored in a file called `license.dat` located within the `System` directory of your VisualDSP++ installation folder. When installing a new license with UAC enabled, changes to the `license.dat` file will be redirected to the current user's `VirtualStore` directory. Because `VirtualStore` directories are specific to each user, this has the added side effect that other users on the machine will not have access to these licenses when using VisualDSP++.

To solve this, manually copy the `license.dat` file from the first user's `VirtualStore` directory into the `<install_path>\System` directory. The `VirtualStore` will be located in:

```
C:\Users\<user_name>\AppData\Local\VirtualStore\Program
Files\Analog Devices\VisualDSP x.y\System
```

where <user_name> is the name of the user who originally installed the license, and x.y is the version of VisualDSP++ into which the license was installed.

For details, refer to *Windows Vista Compatibility in VisualDSP++ 5.0 Development Tools (EE-330)*, which is available from:
http://www.analog.com/ee-notes

VisualDSP++ Floating License Server-Specific FAQs

Question *The LMTOOLS are asking for a *.lic file, but can't find one. Why not? I've already installed my serial number.*

Answer The LMTOOLS application accepts license files with both the .lic and .dat extension. By default, when browsing for a license file, LMTOOLS looks for files with a .lic extension. Simply change the "**Files of type**" field to the .dat extension and you should find your license.dat file.

Question *How do I check whether my FLEXnet service is running?*

Answer This can be checked by starting the FLEXnet LMTOOLS and clicking **Perform Status Enquiry** on the **Server Status** tab.

You can also check in the following way. Note the service name in the **Service Name** field of the **Config Services** tab. Then go to **Administrative Tools** in the Windows **Control Panel** and start the **Services** program. In the list of services in the right-hand panel, check that the status of your service is "**Started**". If it is not, go to the **Start/Stop/Reread** tab in **LMTOOLS** and click the **Stop Server** button and then click the **Start Server** button.

If this also fails, locate the debug log file indicated on the **Config Services** tab of LMTOOLS and send it to Support. For more information, refer to "Licensing Support" on page 7-1.

Question *How do I use FLEXnet Licensing with more than one product? Can I combine license.dat files?*

Answer Yes, FLEXnet can manage licensing for multiple products, and there are several ways to achieve this. Full details on using FLEXnet licensing with more than one product is outside the scope of this document; refer to the section entitled "Managing Licenses from Multiple Vendors" in the *FLEXnet Licensing End User's Guide*.

Should you require further assistance, contact Macrovision.

However, one method that has shown to be successful is to run the FLEXnet server on one machine, running only one license server system. In this case, ensure that each service run by LMTOOLS (including those for products other than VisualDSP++) uses the *same* version of the `lmgrd.exe`, and that `lmgrd.exe` is the latest version installed.

This can be done by renaming the existing `lmgrd.exe` in each vendor's `FLEXnet` (formerly named FLEXlm) folder, to move it out of the way, and then copying in the latest version available to replace it. Alternatively, you can change the **Path to the lmgrd.exe** field on the **Config Services** tab in LMTOOLS for each service, so that it points to the most up-to-date `lmgrd.exe` file.

Question *How do I move my VisualDSP++ Floating License Server to a new machine?*

Answer Set up your new license server(s) and reinstall your client licenses to point to this new server (as outlined in "Installing a Floating License Server" on page 3-1). Re-register each serial number with the host ID of the new server ("Registering and Validating Your License" on page 4-1). Once you have done this, e-mail `processor.tools.registration@analog.com`, requesting that the old machine(s) be removed from your registration history. Be sure to include all relevant serial numbers and host IDs. A registration history will be provided upon request.

Once your new server is up and running, disable the old server.

Question *I've upgraded to VisualDSP++ 5.0 and also need to upgrade my Server License software. Will I still be able to use older versions of VisualDSP++ with the new version of the server software?*

Answer The VisualDSP++ Floating License Server is compatible with all VisualDSP++ versions greater than and including VisualDSP++ 4.0.

If anyone on your network is working with the ADSP-218x or ADSP-219x architectures and therefore needs to run VisualDSP++ 3.5 for 16-bit Processors, refer to the following question/answer, or contact Support for assistance. For more information, refer to "Licensing Support" on page 7-1

Question *You state that the latest version of the VisualDSP++ Floating License Server tools are not compatible with VisualDSP++ 3.5. However, I need to use VisualDSP++ 3.5 for 21xx on the same network as I'm using VisualDSP++ 5.0. Is there a way around this?*

Answer There are a number of ways to do this; one example is given below. If this does not cover your particular circumstance, contact Support. For more information, refer to "Licensing Support" on page 7-1

Example If you have an existing installation of VisualDSP++ 3.5 that uses floating licenses, do the following:

1. Save the existing `license.dat` file on your server to a safe place, as a precaution.
2. Disable and un-install your license server tools.

   Note that un-installing the VisualDSP++ Floating License Server tools (formerly know as the License Server Manager) from Add/Remove programs leaves the install path, and your `license.dat` file, intact in the `C:\Program Files\Analog Devices\VisualDSP\LMSERVER` directory. This means that you can re-use your original `license.dat` file.
3. In your `license.dat` file, comment out any license strings for any architectures other than 21xx. This can be done by placing a "#" at the start of each line; for example:

```
# FEATURE FRIO-FULL analogd 1.0 3-aug-2007 5 DDDDEEEEFFFF \
#       VENDOR_STRING=ADI-111-11111-111111-10

# INCREMENT FRIO-FULL analogd 1.0 permanent 5 AAAABBBBCCCC\
#       VENDOR_STRING=ADI-111-11111-111111-10
```

   Note: License strings can be found after the line: `# Begin FEATURE definitions`".

4. Install the latest version of the VisualDSP++ Floating License Server (currently version 2.00.7). Since your original `license.dat` file should still be in the `C:\Program Files\Analog Devices\VisualDSP\LMSERVER` directory, the new tools should detect it, and any further serial numbers installed through the VisualDSP++ License Manager will be appended to it.
5. Re-install any SHARC, TigerSHARC, or Blackfin serial numbers you wish to use. Be sure to register and validate them within 30 days.
6. Use FLEXnet LMTOOLS to configure and run the License Server.

See "Installing a Floating License Server" on page 3-1 for further details of how to perform the above procedure. If you have problems with the above procedure or have any questions, contact Support.

Question *I have to add additional licenses to the License Server. How do I do this?*

Answer The license server must be stopped first via the FLEXnet LMTOOLS STOP/START/READ utility in the **Configure Services** window. Then follow the procedure as outlined in "Task 2: Installing a Server License" on page 3-5. You must then restart the server.

Question *How do I install both a node-locked license and floating license on the same machine?*

Answer Follow this procedure.

1. Install and validate (if necessary) your node-locked license on your client machine. Follow the procedure outlined in "Installing a Node-Locked License" on page 2-1.

2. Install and validate your floating license on your server machine. Follow the procedure outlined in "Installing a Floating License Server" on page 3-1.

3. Copy the "`# Begin FEATURE`" section along with the node-locked license string from `<install_path>\System\license.dat` on the client machine to the end of the "`# Begin FEATURE`" section of the `\VisualDSP\LMSERVER\license.dat` file on your server machine.

4. Install the client `license.dat` file part of your floating license on the client machine by following the procedure outlined in "Installing a Floating License Server" on page 3-1. This will replace your node-locked `license.dat` file with one that simply points to the server. The existing `license.dat` file will be renamed to `license.bak` so that the information contained in it is preserved.

   Note: Users on other client machines may receive an error message regarding the node-locked license, should all floating licenses be in use at the time they try to check one out.

   For further information, refer to Q&A article QA0000555 in the Embedded Processing and DSP Knowledgebase on the Analog Devices Web site at:
   `http://www.analog.com/processors/knowledgebase`

Question *I'm having trouble getting my floating license to work. My server machine and/or my client machine has a firewall running. Could this be the problem?*

Answer Yes. You may need to make some changes to your floating license setup in order to workaround this. Contact Support for further information.

Question *I'm installing a floating license and Corporate IS policies prohibit shared network folders on my server machine. Are there any alternatives to installing client licenses?*

Answer Yes. An alternative method of installing a client license, which doesn't require the creation of a shared network folder or use of the VisualDSP++ GUI, is to simply copy the `<server_install_path>\LMSERVER\client-license.dat` file to each client machine's `<install_path>\System` folder, and rename it to `license.dat`.

Error Messages

This section describes:

- "General Error Messages" on page 6-16
- "VisualDSP++ Floating License Server-Specific Errors" on page 6-25
- "Warning Messages" on page 6-31

General Error Messages

General error messages include:

- "Errors Issued in Message Boxes" on page 6-16
- "Errors Issued in the Output Window or on the Command Line" on page 6-22

Errors Issued in Message Boxes

Problem *The serial number has already been used and can be installed only once.*

Solution The serial number you are trying to install has already been installed on this machine. Note that evaluation and test drive serial numbers may only be installed once per machine. In addition, test drive serial numbers may not be installed if an evaluation license for the same architecture has already been installed on that machine. For further information, refer to "Licensing Overview" on page 1-1.

Problem *The serial number already exists. You will need to register the serial number to receive a validation code. If you already have a validation code, select the serial number and click the Validate button.*

Solution VisualDSP++ found the serial number you entered; it is already in the `licence.dat` file. If you have already installed that serial number but have not yet registered it and received a validation code, follow the steps outlined in "Registering and Validating Your License" on page 4-1.

Problem *The serial number you entered is invalid. Please re-enter the number, ensuring that you type the number EXACTLY as shown on the registration card.*

Solution Ensure that you have typed in the correct serial number, exactly as given. If you continue to have problems, contact Support, sending your serial number and `<install_path>\System\license.dat file`, if available. For more information, refer to "Licensing Support" on page 7-1.

Problem *The serial number you have entered is no longer valid. Please contact Support (dsptools.support@analog.com or 1-800-analogd) to update your serial number.*

Solution VisualDSP++ has detected that the serial number you are trying to install is no longer valid. Certain serial numbers have been made obsolete over the years. Contact Support with your current serial number, and you will be issued with a replacement. For more information, refer to "Licensing Support" on page 7-1.

Problem *VisualDSP++ has detected an invalid serial number. Please verify the serial number is accurate with the one received with the VisualDSP++ product. If the problem persists, please contact Analog Devices' technical support at:*
http://www.analog.com/processors/technicalSupport/

Solution VisualDSP++ detected an invalid serial number in your `license.dat` file. This error can occur when your `license.dat` file contains a once-valid serial number that has been made obsolete in later versions of VisualDSP++. In this case, contact Support with your current serial number and you will be issued a replacement serial number. For more information, refer to "Licensing Support" on page 7-1.

Problem *The serial number you entered is a Server serial number. Please run the server license installation program to use this serial number.*

Solution The serial number you are trying to install is a floating license serial number. This must be installed through the separate VisualDSP++ Floating License Server application, rather than through the VisualDSP++ IDDE. Refer to "Installing a Floating License Server" on page 3-1 for further details.

Problem *The validation code that you entered is invalid. Please re-enter the code, ensuring that you type the code EXACTLY as you received it. It might be helpful to copy-and-paste your validation code rather than typing it manually.*

Solution VisualDSP++ detected that you entered an invalid serial number. Ensure that you have entered the correct validation code, exactly as given.

Validation codes are valid for a particular combination of serial number and host ID. If you are trying to install your serial number on a different machine than the one you initially registered, you will need a new validation code. Refer to "Registering and Validating Your License" on page 4-1 for further details.

From VisualDSP++ 5.0 onwards, license strings (and therefore validation codes) have changed in format. Consequently, when registering your serial number and host ID, **two** validation codes will be e-mailed to you. One is valid for VisualDSP++ 4.5 and earlier versions; the is valid for VisualDSP++ 5.0 and later versions. Ensure that you install the appropriate validation code for the version of VisualDSP++ you are using.

If you continue to have problems, e-mail `processor.tools.registration@analog.com`, identifying your serial number, validation code, and host ID.

Problem *The file does not contain valid client license information.*

Solution VisualDSP++ detected an invalid client license file. Ensure that you select the correct `client-license.dat` file.

Problem *The filename as entered could not be found. Ensure that the path is correct and the file exists.*

Solution VisualDSP++ detected that an invalid path or file name has been entered for the location of the `client-license.dat` file. Ensure that the path is correct and the file exists.

Problem *Error: Cannot find a valid license path.*

Solution VisualDSP++ was not able to find the given path to the `license.dat` file. This indicates that the registry setting that stores the location of your `license.dat` file is incorrect, missing, or has been corrupted. Try uninstalling, rebooting, and reinstalling VisualDSP++.

If the problem persists, contact Support for further assistance. For more information, refer to "Licensing Support" on page 7-1.

Problem *Failed to delete the license file: C:\Program Files\Analog Devices\VisualDSP++ 5.0\System\license.dat*

-- or --

Failed to copy the license file to: C:\Program Files\Analog Devices\VisualDSP++ 5.0\System\license.client_backup

-- or --

Failed to open the license file: C:\Program Files\Analog Devices\VisualDSP++ 5.0\System\license.dat

-- or --

Failed to copy the license file to C:\Program Files\Analog Devices\VisualDSP++ 5.0\System

Solution VisualDSP++ had a problem accessing the `license.dat` file located in the `<install_path>\System` folder. This can be caused by the `System` folder, parent folders, or the `license.dat` file itself having read-only permission, by the file currently being held open by another application, or by another disk/file access problem. Verify that the file and folders have the proper settings to enable copying files and try again.

If the problem persists, contact Support for further assistance. For more information, refer to "Licensing Support" on page 7-1.

Problem *Invalid license file. The license file may either be damaged or missing. Please confirm that the following file exists: C:\Program Files\Analog Devices\VisualDSP++ 5.0\System\license.dat*

Solution VisualDSP++ had a problem accessing the `license.dat` file located in the `<install_path>\System` folder. This can be caused by the `System` folder, parent folders, or the `license.dat` file itself having read-only permission, by the file currently being held open by another application, or by another disk/file access problem. Verify that the file and folders have the proper settings to enable copying files and try again.

This can also be caused by a `license.dat` file that includes invalid information.

If the problem persists, contract Support for assistance. For more information, refer to "Licensing Support" on page 7-1.

Problem *Error: Failed to get a valid host id.*

Solution VisualDSP++ was not able to get a valid host ID from your computer, which is a modified version of the volume serial number. From the `C:\` drive, try running the "**vol**" command from the command prompt to verify that you have a physical hard drive with a volume serial number. If you do not have a hard drive (or if your setup results in you having no `C:\` drive), run "**ipconfig /all**" from the command prompt to verify that you have a MAC address (the physical address of the network card). If you have a volume serial number or a MAC address, try uninstalling, rebooting, and reinstalling VisualDSP++ to see whether that fixes the problem.

If the problem persists, contact Support for further assistance. For more information, refer to "Licensing Support" on page 7-1.

Errors Issued in the Output Window or on the Command Line

Problem *Error code: 0x80040112*
Error description: Target not licensed for use

Solution This error is issued when trying to connect to a debug session. VisualDSP++ was not able to find a license for the specific processor type with which you are currently working.

This means that your license is not installed correctly or that you are attempting to run a debug session for which you are not licensed. Examples of the latter problem include attempting to run a SHARC debug session when you only have a Blackfin license installed, or attempting to run an EZ-KIT debug session when you only have a test drive license installed.For more information, refer to "Licensing Overview" on page 1-1.

Problem *Error: cc1458:*
Fatal Error: could not obtain license

Solution This error is caused by the compiler. The compiler could not find a `license.dat` file. Ensure that your license is correctly installed and that it is for the same architecture as the target processor of the project you are trying to build. Contact Support if you require further assistance. For more information, refer to "Licensing Support" on page 7-1.

Problem *[Error: ea1156]*
Failed to get a license to run the assembler

Solution This error is issued by the assembler. The assembler could not find a valid `license.dat` file. Ensure that your license is correctly installed and that it is for the same architecture as the target processor of the project you are trying to build. Contact Support if you require further assistance. For more information, refer to "Licensing Support" on page 7-1.

Problem *Error li1143*
Failed to obtain license

Solution This error is issued by the linker. The linker could not find a valid `license.dat` file. Ensure that your license is correctly installed and that it is for the same architecture as the target processor of the project you are trying to build. Contact Support if you require further assistance. For more information, refer to "Licensing Support" on page 7-1.

Problem *Error li1042*
22742 (more than 22K) are used by code, while only 20KB are allowed under EZ-KIT license restriction

Solution This error is caused by the linker. Evaluation licenses restrict the amount of internal program memory that is available to the processor. The exact amount that is available varies with each EZ-KIT Lite. If you want to increase the available memory, upgrade to a full license. For further information, refer to the EZ-KIT Lite manual.

VisualDSP++ Floating License Server-Specific Errors

VisualDSP++ Floating License Server-Specific errors include:

- "Errors Issued in Message Boxes" on page 6-25
- "Errors Issued by FLEXnet Tools" on page 6-30

Errors Issued in Message Boxes

Problem *The license manager has detected that a server license is being used and that there is a problem communicating with the license server software. This could be due to an out-of date version of the license server software or there is not a network connection with the license server. Please check your connection to the network or if your the server software is out-of-date update the server tools using the latest license server installation.*
The license server installer is available on a VisualDSP++ CD that matches this release or it can be downloaded from:
http://www.analog.com/processors/technicalSupport/toolsupgrades.html

Solution VisualDSP++ has detected a problem while communicating with the VisualDSP++ Floating License Server. This error is usually followed by a second error, headed "Flexible License Manager", which gives specific FLEXnet error codes, and which may help you narrow down the problem when referring to the *FLEXnet Licensing End User's Guide*.

Likely causes include:

- A problem with your connection to the network
- The instructions outlined in "Installing a Floating License Server" on page 3-1 have not been followed correctly

- The version of the VisualDSP++ License Server Manager you are using is not a recent enough version for the version of VisualDSP++ that you are using. For VisualDSP++ 5.0, version 2.00.7 or later must be installed.
- The FLEXnet service is not running

  For details on how to check this, refer to the FAQ entitled "How do I check whether my FLEXnet service is running?"
- A firewall is running on one or both machines. If so, contact Support for information on working with FLEXnet licensing with firewalls. For more information, refer to "Licensing Support" on page 7-1.
- More than one application that uses the FLEXnet (previously known as FLEXlm) License Tools is running on the network.

  If this is the case, review the *FLEXnet Licensing End User's Guide*, which has a section entitled "Managing Licenses from Multiple Vendors". Note that for most setups, only one version of `lmgrd.exe` should be run on any network, and that version must be the latest one installed. See also the FAQ entitled "How do I use FLEXnet Licensing with more than one product?".

Problem *The serial number already exists.*

Solution The VisualDSP++ License Manager has detected that the serial number you are trying to install already exists in your `license.dat` file.

Problem *The serial number entered is not a server serial number. Please enter a serial number that was created for the server.*

Solution The VisualDSP++ License Manager has detected that the serial number you are trying to install is a node-locked license serial number. The VisualDSP++ Floating License Server is not required for use with this type of license.

Install your node-locked license through the VisualDSP++ IDDE. Refer to "Installing a Node-Locked License" on page 2-1 for further details.

Problem *The serial number you entered is invalid. Please re-enter the number, ensuring that you type the number EXACTLY as shown on the registration card.*

Solution Ensure that you have typed in the correct serial number, exactly as given. If you continue to have problems, contact Support, sending your serial number and `<install_path>\System\license.dat` file, if available. For more information, see "Licensing Support" on page 7-1

Problem *The serial number you have entered is no longer valid. Please contact Support (dsptools.support@analog.com or 1-800-analogd) to update your serial number.*

Solution The VisualDSP++ License Manager has detected that the serial number you are trying to install is no longer valid. Certain serial numbers have been made obsolete over the years. Contact Support with your current serial number, and you will be issued with a replacement. For more information, see "Licensing Support" on page 7-1

Problem *The validation code that you entered is invalid. Please re-enter the code, ensuring that you type the code EXACTLY as you received it. It might be helpful to copy-and-paste your validation code rather than typing it manually.*

Solution The VisualDSP++ License Manager has detected that you entered an invalid validation code. Enter your validation code exactly as given.

Validation codes are valid for a particular serial number and host ID combination. If you are trying to install your serial number on a different machine than the one you initially registered, you will require a new validation code. Refer to "Registering and Validating Your License" on page 4-1 for further details.

From VisualDSP++ 5.0 onwards, license strings (and therefore validation codes), have changed in format. Consequently, when registering your serial number and host ID, **two** validation codes will be e-mailed to you. One is valid for VisualDSP++ 4.5 and earlier versions; the other is valid for VisualDSP++ 5.0 and later versions. Ensure that you install the appropriate validation code for the version of VisualDSP++ you are using.

If you continue to have problems, e-mail `processor.tools.registration@analog.com`, identifying your serial number, validation code, and host ID.

Problem *Invalid license file. The license file may either be damaged or missing. Please confirm that the following file exists: C:\Program Files\Analog Devices\VisualDSP\LMSERVER\license.dat*

Solution The VisualDSP++ License Manager had a problem accessing the `license.dat` file located in the `<install_path>\LMSERVER` folder. This can be caused by the `LMSERVER` folder or the `license.dat` file itself having

"read only" permission, by the file currently being opened by another application, or by another disk/file access problem. Verify that the file and disk drive have the proper settings to enable copying files and try again.

This can also be caused by the `license.dat` file including invalid information.

If the problem persists, contact Support for further assistance. For more information, see "Licensing Support" on page 7-1

Problem *Failed to copy the license file to license.bak*

Solution The VisualDSP++ License Manager was not able to create the backup license file `<install_path>\LMSERVER\license.bak`. This can be the result of a read/write permission issue on the `LMSERVER` folder in the VisualDSP++ install directory, a lack of disk space, the file attributes on `<install_path>\LMSERVER\license.dat` being set to hidden, or another disk/file access problem. Verify that the file and disk drive have the proper settings to enable copying files and try again.

If the problem persists, contact Support for further assistance. For more information, see "Licensing Support" on page 7-1

Problem *Error: Failed to get a valid host id*

Solution The VisualDSP++ License Manager was not able to get a valid host ID, which is a modified version of the volume serial number, from your computer. From the C:\ drive, try running the "**vol**" command from the command prompt to verify that you have a physical hard drive with a volume serial number. If you do not have a hard drive (or if your setup results in you having no C:\ drive), run "**ipconfig /all**" from the command

prompt to verify that you have a MAC address (the physical address of the network card). If you have a volume serial number or a MAC address, try uninstalling, rebooting, and reinstalling VisualDSP++ to see whether that fixes the problem.

If the problem persists, contact Support for further assistance. For more information, refer to "Licensing Support" on page 7-1

Errors Issued by FLEXnet Tools

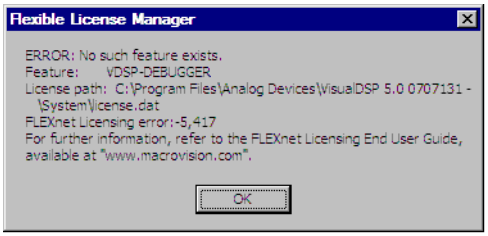
Flexible License Manager
ERROR: No such feature exists.
Feature: VDSP-DEBUGGER
License path: C:\Program Files\Analog Devices\VisualDSP 5.0 0707131 -
\System\license.dat
FLEXnet Licensing error:-5,417
For further information, refer to the FLEXnet Licensing End User Guide,
available at "www.macrovision.com".
OK

Figure 6-1. Example: FLEXnet Tools Error Message

For information on resolving errors issued directly by the FLEXnet licensing tools (Figure 6-1), refer to the *FLEXnet Licensing End User Guide*, which is installed with both VisualDSP++ 5.0 and the VisualDSP++ Floating License Server software.

In the VisualDSP++ 5.0 installation, this document is located in the `<install_path>\Docs\flex` folder.

In the VisualDSP++ Floating License Server installation, this document is located in the `<install_path>\LMSERVER` folder.

Warning Messages

Warning messages include:

- "Warnings that Display in Message Boxes" on page 6-31
- "Warnings that Display in the Output Window or on a Command Line" on page 6-32

Warnings that Display in Message Boxes

Problem *The following serial number will expire in x days.*
ADI-152-256-999999999-0000

-- or --

The following serial number expires today.
ADI-152-256-999999999-0000

Solution The given serial number has not yet been validated and will expire in x days (or today). Refer to "Registering and Validating Your License" on page 4-1 for further details.

Problem *C:\Program Files\Analog Devices\VisualDSP++ 5.0\System\license.dat already exists.*
The file will be renamed to license.bak and the new file will be added.

Solution The warning is issued when an existing `license.dat` file has been detected and is being replaced. This happens whenever you validate an existing license or add a new license.

Warnings that Display in the Output Window or on a Command Line

Problem *[Informational ea1154]*
License to use this tool will expire in x days

Solution The assembler has detected that your license will expire in x days. If you have an evaluation license or a full license, register and validate it.

7 LICENSING SUPPORT

If you are still experiencing a problem after having tried to solve it using the information in this guide, you can contact Analog Devices Customer Support for assistance.

This chapter contains the following sections:

- "Information Required by Support" on page 7-1
- "E-Mail Support" on page 7-2
- "Telephone Support" on page 7-2

Information Required by Support

When contacting Support regarding a licensing issue, please send the following information if e-mailing (or have it available if telephoning):

- Version of VisualDSP++ and update (if any)
- License serial number(s) in question
- `<install_path>\System\license.dat` file (if available)
- Screenshots of encountered error messages

Floating Licenses

If you are using a floating license, also provide the following information:

- Version of the VisualDSP++ Floating License Server
  This is displayed in the title bar of the **Start** -> **All Programs** -> **Analog Devices** -> **VisualDSP++ Floating License Server** -> **VisualDSP++ License Manager** dialog box.
- `<server_install_path>\<your_name>\license.dat` file
- `<server_install_path>\<your_name>\*.log` file
- Screenshots of encountered error messages

E-Mail Support

You can obtain support via e-mail as follows.

Registration Support

Contact Registration Support if you have any problems with registering or validating your license serial number, or if you have lost your license serial number. Use the following e-mail address:
`processor.tools.registration@analog.com`

Processor Tools Support

For all other queries regarding VisualDSP++ licensing, contact Processor Tools Support. Use the following e-mail address:
`processor.tools.support@analog.com`

Telephone Support

In the **USA only**, licensing enquiries can be made to the following toll-free phone number: `1-800-ANALOGD` (800-262-5643)

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